Xerox® CentreWare® Web

SIMPLIFY YOUR DEVICE AND FLEET MANAGEMENT

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Reduce IT administration burden for your fleet.

The advanced capabilities of Xerox® Centreware® Web make it easy to intelligently manage print devices from a single powerful interface. It gives you a browser window on virtually all of your networked printers and multifunction devices. You can manage installations, configuration settings, run reporting and diagnostics – even perform maintenance tasks. CentreWare Web is available as a free download at **www.xerox.com/CentreWareWeb**.

AUTOMATED DEVICE DISCOVERY

CentreWare Web gives you the ability to find and manage printers and multifunction printers across your organization, whether they're networked or locally connected. It supports both Xerox® and non-Xerox® devices, making it the ideal tool to intelligently manage today's multi-vendor device environments.

Securely and automatically detect any newly added Simple Network Management Protocol (SNMP) v3 print devices on the network. Quickly add these devices to CentreWare Web for monitoring via scheduled discovery, imported list or add directly by simply entering the device IP address.

WORK EFFICIENTLY WITH ONE-STOP ADMINISTRATION

CentreWare Web setup and basic installation wizards make it easy to manage deployment and maintenance centrally. You can automatically configure firmware upgrades to be run on specific groups of devices during low network traffic hours and receive confirmations once upgrades are configured. The intuitive interface makes it simple to configure and schedule even advanced features, with an extensive built-in help system and powerful customization tools.

It's easy to install purchased options such as McAfee® Integrity Control on supported models from a central location by simply uploading the feature key file and deploying to a single device or a fleet through configuration sets.

REDUCE IT COSTS WITH PROACTIVE REMOTE MONITORING

Configure CentreWare Web to alert IT managers of potential device issues before they become problems. Receive proactive email alerts warning of low consumable levels and device errors, resulting in fewer helpdesk calls, freeing up IT staff to focus on higher priority tasks.
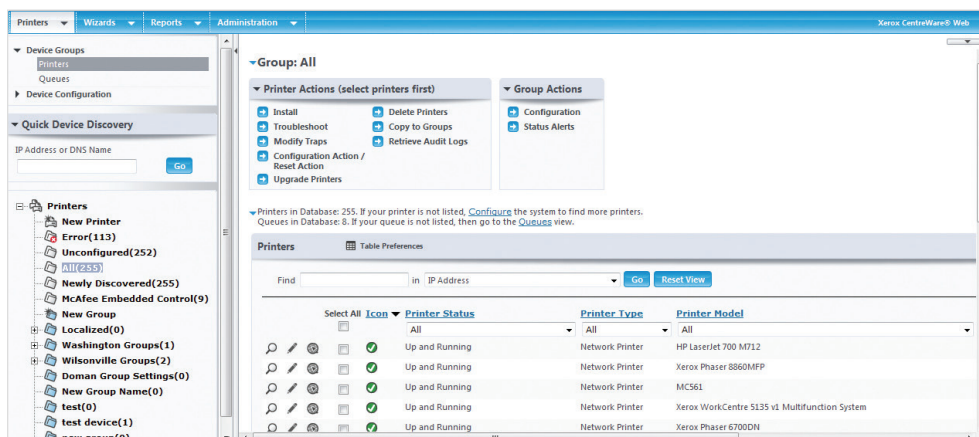
CentreWare Web gives IT managers the ability to find and manage printers and multifunction printers.

REMOTE SUPPORT TO QUICKLY RESOLVE ISSUES

Xerox® CentreWare Web makes it easy to support remote devices. You can troubleshoot individual devices or query and test a group of devices to receive detailed feedback or send test pages from the remote web console.

The tool can evaluate a device problem and provide time-coded status updates along with an assessment of the skill level needed to solve the problem. Administrators can review documents in the print queue and configure the system to provide additional detail about the problem.

Remote fleet management is quick and easy and now includes expanded settings for wireless networking, network proxy settings, IPP authentication and Goggle Cloud Print settings. Built directly into the CentreWare Web display*, administrators can interact with their fleet remotely – running the devices directly, as if they are standing at the device*.

* Available for Xerox® devices built on Xerox® ConnectKey® Technology.

SIMPLIFIED PASSWORD MANAGEMENT AND SECURE ROLE-BASED ACCESS CONTROLS

CentreWare Web's support for standards-based security protocols such as HTTPs and Windows-based authentication helps you quickly integrate the tool into your existing security systems.

New capabilities include improved password management, allowing you to track, audit and update password changes, and to create and manage unique or random passwords for your fleet of devices.

CentreWare Web makes it easy to set up and allow printers to be managed in groups with access controls. Role-based administrator controls can be used to limit access for remote administrators and control the ability to run or modify configuration sets or reports. In addition, CentreWare Web can automatically discover devices that support the McAfee® Embedded Control and add them to a built-in group named McAfee Embedded Control, allowing the administrator to easily identify and respond to alerts generated by these devices.

An administrator can also set up security levels and determine whether email alerts are configured, if a server is registered, and if the device is registered with the McAfee ePolicy Orchestrator (ePO) server.

GAIN INSIGHT WITH A POWERFUL COMPLIANCE DASHBOARD AND COMPREHENSIVE REPORTING

CentreWare Web offers new enhancements to the management dashboard that provides a more accurate picture of security and compliance. This includes historical views, compliance by model, scheduled tasks and policy remediation results and an extensive array of customizable reports, including assets, usage, alert history and network accounting. You can schedule automated reporting of individual printers, or groups of printers, as well as easily export selected reports.

The reporting system helps you take control of color output costs by enabling you to track color and black-and-white usage separately.

Supplies reports allow you to check supplies before the device triggers an alert that the supply is low. You can register eligible devices with Xerox® Remote Services and enable automated supplies reordering for even more convenience and hands-off administration.
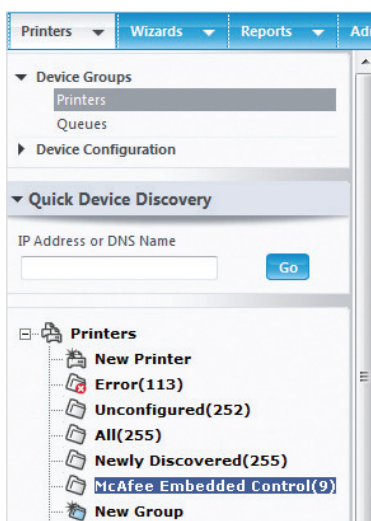
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Xerox® CentreWare® Web
Device Management Software

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BENEFITS

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BETTER COST MANAGEMENT

- Proactive alert monitoring reduces service calls and downtime

- Easy deployment and simplified administration maximize IT staff productivity, letting you shift IT resources to other critical tasks

- Reduce tool expense and complexity; CentreWare Web is all you need to manage both Xerox® and non-Xerox® (RFC 3805 SNMP-compliant) output devices

- Centralized administration allows IT managers to remotely manage systems, eliminating the expense of on-site service calls

- Integrates with existing Microsoft Windows security, requiring no additional security/authorization tools

- Network accounting-enabled to provide accurate usage tracking, reporting and billing

- Ensures more accurate meter reads for bill-back to appropriate groups

- Usage tracking lets you intelligently manage assets cost-effectively

- Create audit reports with easy to use exported HTML or CSV formats

- Consistent reports in familiar, easy-to-read formats, giving you comprehensive, easy to understand analysis that's instantly actionable

- Flexible data collection settings can provide data daily, weekly, monthly or annually

- Allows you to proactively ensure supplies are available with easy access to supplies reports

- Installation of feature options from a central location, such as McAfee® Embedded Control, minimizes install time at the individual devices

- Offers the ability to capture device Audit Logs to facilitate non-repudiation needs

MORE EFFECTIVE DEVICE ADMINISTRATION

- Familiar web browser interface makes it easy to set up, configure, upgrade, repair and track devices on the network

- Troubleshooting tools simplify diagnosis and resolution of device problems

- Configuration Sets let you establish templates to define network protocol, scanning, job accounting and security settings across compatible devices

- Configuration Tasks can be easily created, scheduled and applied to a set of devices which are selected using a flexible logical (boolean) expression

- Enables a variety of settings specific to Hewlett-Packard devices

- Supports discovery of non-IETF MIB-compliant devices such as HP JetDirect-based printers

- Uses existing Microsoft Active Directory configurations, enhancing printer discovery and queue management

- Supports custom grouping of devices to make them easier to manage

- Group polling feature allows you to set polling intervals for specific device groups

- Easily manage and stay compliant with Security policies by configuring alerts and grouping devices in separate windows

- Manage Paper Settings and Default Fax Settings remotely — apply settings on the entire fleet in one easy step

- Built directly into the CentreWare Web's display, administrators can interact with their fleet remotely

- Multiple threads for device software updates of a fleet improves the speed of upgrading multiple devices

For more information, visit us at **www.xerox.com/CentreWareWeb**.

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